

## **Craigbittern Cottage – Self Catering Holiday Bookings**

### **Terms and Conditions**

#### **Booking**

- From Easter to end of October, bookings are weekly from Saturday to Saturday.
- A non refundable deposit of £100 must be received with the booking form to secure your holiday.
- A provisional telephone booking will be held for five working days. In the absence of a completed booking form with deposit, the date will be re-advertised.
- The balance of the rental must be paid 4 (four) weeks before Holiday start date (no reminder will be sent).

#### **Cancellation**

- A cancellation must be advised in writing; failure to pay the balance 4 weeks before arrival may result in the booking being cancelled. If the booking is cancelled the deposit will not be refunded.
- If you have paid the balance of the rental and you cancel, we will try to re-let. If successful we will refund the balance but not the deposit.

#### **General Conditions**

- Occupancy of the cottage commences at 2:00pm on the day arrival, and must be vacated by 10:00am on the morning of your departure.
- We operate a strict No Smoking policy in the cottage.
- Dogs must be house-trained, and kept off the soft furnishings / beds. Owners must pick up and dispose of any dog dirt responsibly. Dogs must bring their own beds.
- Tenants are responsible for any breakages, loss or damage which occurs during their stay and any replacement cost of any such loss or damage, or extra cleaning in the cottage.
- Defective equipment must be reported on arrival.
- The cottage must be left as you found it, in a clean and tidy condition.
- The owners reserve the right of access to the cottage at any reasonable time to carry out repairs or any general maintenance required.